



Online Events Policy – Mentality Matters

By registering for and/or attending any online event hosted by Mentality Matters Corporation (“the Organization”), you acknowledge and agree to the following terms. Your participation constitutes a binding agreement to comply with this policy.

1. Respect and Professionalism

- All participants, including coaches, staff, and attendees, must be treated with courtesy and respect at all times.
- Offensive, discriminatory, harassing, or abusive language or behavior will not be tolerated.
- Any participant engaging in bullying, harassment, or discrimination will be removed immediately and permanently banned from all current and future events.

2. Punctuality and Attendance

- Participants are expected to join on time and remain for the duration of the event.
- If unable to attend or requiring early departure, please notify the organizer in advance.

3. Participation

- Active and respectful participation is encouraged.
- Disruptive behaviors—including interruptions, monopolizing discussions, or misuse of chat features—are prohibited.
- To ensure smooth sessions, please mute microphones when not speaking.

4. Confidentiality and Recording

- Participants must not disclose, record, photograph, or share personal information, discussions, or materials from the event without prior written consent from the Organization.
- Mentality Matters Corporation records all online sessions for internal training and quality purposes. These recordings remain the sole property of the Organization and will **not** be distributed to participants or third parties.
- By accepting the “recording in progress” notification on Zoom, you consent to being recorded and waive any claims relating to the Organization’s lawful use of such recordings.

5. Technical Requirements

- Participants are responsible for ensuring access to a stable internet connection, working microphone, and (if required) a functioning camera.
- The Organization is not responsible for participant technical difficulties or inability to access the platform.

6. Compliance with Instructions

- Participants must follow the facilitator’s directions, complete activities, and engage respectfully.
- Pre- and post-event assignments, where applicable, are part of the learning process and should be completed in good faith.

7. Liability Waiver

- Mentality Matters Corporation provides online coaching and workshops for **educational and personal development purposes only**. These sessions are **not a substitute for medical, psychological, or professional advice, diagnosis, or treatment**.
- By participating, you agree that you are solely responsible for your own wellbeing and that the Organization, its directors, coaches, volunteers, and affiliates shall not be liable for any direct, indirect, incidental, or consequential damages, injuries, or losses arising from participation.
- If you are experiencing a mental health crisis, please seek immediate professional help or call emergency services.

8. Consequences of Non-Compliance

Failure to adhere to this policy may result in the following actions, at the sole discretion of the Organization:

1. **Warning** (verbal or written).
2. **Temporary removal** from the event.
3. **Permanent removal** without refund.
4. **Exclusion from all future events.**

9. Reporting Issues

- Concerns or violations should be reported immediately to the event organizer at **support@mentalitymatters.org**.
- All reports will be handled confidentially and appropriately.

Agreement to Terms

By registering for and participating in any Mentality Matters online event, you confirm that you:

- Have read, understood, and agreed to comply with this Online Events Policy.
- Release and hold harmless Mentality Matters Corporation, its staff, and affiliates from any and all liability associated with your participation.